

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Antoine De-Poorter, *et al.*

§ Group Art Unit: Not Assigned

Serial No: Not Assigned

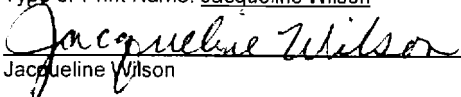
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§ Examiner: Not Assigned

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For: METHOD AND APPARATUS FOR ROUTING A SERVICE REQUEST

Via EFS-Web

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<p align="center"><u>CERTIFICATE OF TRANSMISSION BY EFS-WEB</u></p> <p>Date of Transmission: January 26, 2006</p> <p>I hereby certify that this paper or fee is being transmitted to the United States Patent and Trademark Office electronically via EFS-Web.</p> <p>Type or Print Name: <u>Jacqueline Wilson</u></p> <p> Jacqueline Wilson</p>

PRELIMINARY AMENDMENT

Please amend the application as follows prior to the substantive examination thereof:

Amendments to the Claims are reflected in the listing of claims which begins on page 2.